



PET FRIENDLY POLICY

Los Cedros Hotel Inn welcomes you and your beloved pet. Our main goal is to provide you with a pleasant and safe stay. In order to ensure the comfort and safety of all our guests, we kindly ask that you act responsibly regarding your pet. We invite you to review our pet stay policies shared below. Thank you for choosing us, and we hope you have an experience that makes you feel at home

1. **Pet fee(s)**. The **non-refundable** fee is **\$400 MXN per day per pet**. This fee will be charged to your account and is intended to cover the cost of a deep cleaning of the room. As our PET FRIENDLY rooms are limited, we recommend booking in advance to ensure availability and guarantee a pleasant stay for both you and your furry companion.
2. **Acceptable pets**. We warmly welcome all well-behaved dogs and cats with a maximum weight of 25 kg. We reserve the right to require the immediate removal of any pet displaying dangerous or unacceptable behavior. This includes, but is not limited to, biting, excessive barking, evidence of illness, as well as urinating or defecating in public areas.
3. **Vaccinations**. It is essential that your pet has all the required vaccinations as mandated by law. Additionally, we kindly ask that you be willing to provide, at any time when **Los Cedros Hotel Inn** requests, the current proof from a certified veterinarian as evidence of updated vaccinations.
4. **Leashes**. It is imperative that pets remain leashed **at all times** when in public areas of the hotel or on the property.
5. **Supervision**. Owners are strongly urged to supervise their **pets at all times** while in public areas of the hotel or on the property.
6. **Housekeeping**. To ensure the well-being of your pet, we request our guests to display the "DO NOT DISTURB" sign to alert housekeeping of the presence of a pet in the room. If you desire housekeeping services, we kindly ask that you be present in the room or remove your pet before the cleaning staff enters.
7. **Pet-Friendly areas**. Pets are **not allowed in the dining area, gym, or business center**. Pet owners are responsible for maintaining cleanliness of waste both within the hotel and throughout the property.
8. **Damages caused by your pet**. Guests are fully responsible for any personal injury and/or property damage related to their pet. All costs arising from such incidents will be the sole responsibility of the guest and must be settled before checking out of the hotel.
9. **Pet evacuation**. Los Cedros Hotel Inn reserves the right to evacuate any guest whose pets are deemed disruptive or harmful. In such cases, **there will be no refund for the room rental fee and the corresponding pet fee**.



10. **Release and indemnity.** By staying at our premises, you agree to release, defend, and indemnify **Los Cedros Hotel Inn, Hotel Kay de Torreón SA de CV**, as well as its owners, managers, and employees, from any claims or damages related to your pet or your pet's stay at the hotel, including, but not limited to, any third-party claims.

I agree and accept the terms mentioned in this document:

Guest's Name: _____ Guest's Signature: _____

Pet's Name: _____ Room Number: _____

Phone Number: (____) _____ Email: _____

Check-in: _____ Check-out: _____

We appreciate your understanding and cooperation in this matter.

Los Cedros Hotel Inn

